

## ONLINE PAYMENT ON ISHINHAN & WEBSITE SHINHAN FINANCE (With Collection fee)

❖ **You can pay directly on iShinhan or the website of the iShinhan application as follows:**

**Step 1:** Create an iShinhan account in one of the two ways below: (Skip this step if you already have an iShinhan account):

**a) Option 1:**

- Download the iShinhan application from CH Play (for Android devices) or Apple Store (for iOS devices).
- Select **"Tôi chưa có tên đăng nhập"** then fill the required information. (Skip this step if you already have an iShinhan account)

**b) Option 2:**

- Type the link <https://m2.shinhanfinance.com.vn> on the browser of your phone or computer.
- Select **"Tôi chưa có tên đăng nhập"** then fill the required information. (Skip this step if you already have an iShinhan account)

**Step 2:** After you have an account, you can choose one of the following payment options:

- a) E-wallet (Collection fee via MoMo: 17,000 VND, ShopeePay: 16,000 VND & ZaloPay: 12,000 VND)
- b) VNPay Payment Gateway (Collection fee: 14,000 VND)

**Bước 3:** Follow the instructions to make the payment.

❖ **Loan payment via Shinhan Finance's website:** You can make payment on Shinhan Finance's website as follows:

- + Step 1: Go to Shinhan Finance's website <https://shinhanfinance.com.vn/>
- + Step 2: Select **"Loan payment"** to enter ID number & loan contract number at Shinhan Finance. Then, enter the OTP code sent to your phone number.
- + Step 3: Check the loan information and the amount to be paid. After that, select **"Ví điện tử MoMo"** or **"Ví điện tử ZaloPay"**, then click **"Tiếp tục"**.
- + Step 4: Open the selected e-wallet and scan the QR code displayed on Shinhan Finance's Website
- + Step 5: On the e-wallet, you choose **"Xác nhận giao dịch"** and enter **"Mật khẩu"** to confirm payment completion

**Collection fee:** 17,000 VND via MoMo e-wallet & 12,000 VND via ZaloPay e-wallet