

## PAYMENT OVER THE COUNTER WITH COLLECTION FEE

### A. AT THE BANK COUNTER:

- Partner banks such as ACB, Sacombank, Vietcombank, Techcombank, Vietinbank and Agribank.
- Service fee will be calculated base on the tariffs of each bank at each specified time.
- Customers make repayment at Counter with 2 options as below:

**Option 1:** Request the loan repayment to "**Shinhan Finance**", provide the loan number and the repayment amount and check the information before confirming the payment.

*\*\*\*If you cannot find the above payment function, please make repayment by option 2.*

**Option 2:** Deposit the repayment amount to one of Shinhan Finance's accounts below as instructed.

|  |   |                                  |
|--|---|----------------------------------|
| <b>Beneficiary Name:</b><br><b>Cong ty tai chinh TNHH MTV Shinhan Viet Nam (SHINHAN VIETNAM FINANCE COMPANY LIMITED)</b> |   |                                  |
| <b>Bank</b>  | <b>Account No.</b>  | <b>Branch</b>                    |
| Asia Commercial Bank (ACB)   | 92248559  | ACB -<br>Ho Chi Minh Branch      |
| Saigon Thuong Tin Commercial Joint Stock Bank (SACOMBANK)  | 060108086559  | STB -<br>Tan Dinh Branch         |
| Joint Stock Commercial Bank for Foreign Trade of Vietnam (VIETCOMBANK)   | 0071004468898   | VCB -<br>Ho Chi Minh Branch      |
| Vietnam Technological and Commercial Joint Stock Bank (TECHCOMBANK)  | 10120482878028  | TCB -<br>Ha Noi Branch           |
| Vietnam Joint Stock Commercial Bank of Industry and Trade (VIETINBANK)   | 121000059067  | Vietinbank -<br>Thu Thiem Branch |
| Vietnam Bank for Agriculture and Rural Development (AGRIBANK)  | 1700201199427   | Agribank -<br>Ho Chi Minh Branch |
| <b>Content</b>   | <b>LOAN NO. &lt;enter loan number&gt; - CUSTOMER NAME</b> |                                  |

## B. AT THE COUNTER OF NON-BANK PARTNERS:

| Repayment channel              | Collection fee (included VAT)         | Repayment points information  | Repayment information  |
|--------------------------------|---------------------------------------|---|--|
| <b>POST OFFICE (CODE 1304)</b> | 15.000 VND                            | All Post Offices in VietNam from 7:00 am - 7:00 pm, Monday to Saturday (Central Post Offices in Ho Chi Minh City and Hanoi work from Monday to Sunday). | + Making Repayment for <b>“Shinhan Finance”</b><br>+ Loan number |
| <b>PAYOO</b>                   | 8.000 VND                             | All Repayment points cooperated with Payoo: Circle K, Ministop, B's mart, VinMart+, FamilyMart, GS25, FPT Shop, Mediamart, Nguyen Kim, Pharmacy.        | + Customer name<br>+ Repayment amount<br>+ Payee number (if any) |
| <b>VIETTEL</b>                 | 11.000 VND + 0.05% transaction amount | All Repayment points, Direct stores, Viettel stores, Agents.  |  |
| <b>AIRPAY</b>                  | 7.000 VND                             | All Airpay agents nationwide.   |  |

## C. NOTES:

- Customers repay the collection fee directly at the counter and not included in the repayment to Shinhan Finance.
- Customers provide the correct loan number at Shinhan Finance & check the correct information before confirming the repayment.
- Please keep the invoice and repayment receipt for checking if there is any issue or error.