

PAYMENT VIA E-WALLET WITH COLLECTION FEE

Customers can make payment with the following steps:

- Step 1: Log in to Payoo, ZaloPay, Airpay, Viettelpay and MoMo E-Wallet / Application / Payment Website
- Step 2: Select “**Thanh toán vay tiêu dùng**”
- Step 3: Choose financial provider / company “**Shinhan Finance**”
- Step 4: Enter “**Mã hợp đồng**” and check the amount to be paid.
- Step 5: Enter the payment amount (it is recommended that customers pay correct and full amount in order to avoid overdue debts which affecting your credit history). Then, select “**Xác nhận**”.
- Step 6: Select “**Xác nhận giao dịch**” to complete.

Customers can refer to the collection fee and payment instructions as below:

E-wallet	Collection fee (including VAT)	Instructions
Payoo	(Free)	https://bill.payoo.vn/tra-tien-thanh-toan-vay-tra-gop-shinhan-finance
ZaloPay	(Free)	https://zalopay.vn
Airpay	7,000 VND	https://www.shinhanfinance.com.vn/export/sites/default/galleries/shinhan/Huong-dan-thanh-toan-Shinhan-Finance-tren-AirPay.pdf
Viettelpay	11,000 VND + 0,05% of the transaction value	https://1.viettelpay.vn/thanh-toan-khoan-vay-shinhan-finance-tren-viettelpay.html
MoMo	17,000 VND	https://momo.vn/thanh-toan-momo-shinhan-finance